Gold Wing Road Riders Association



"Insight"

GWRRA News & Information from the International Team

Volume 2, Issue 1

January 2011



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Leadership Training
Paul & Cheryl Brosher
(614) 270-1256
pbrosher@sbcglobal.net



The International Team wishes everyone a Safe, Fun and Happy New Year!





New Deputy Director Appointments

It was announced during the Regional Director conference call on December 9, 2010 that new positions of Deputy Director have been added to the International Team.

Jere & Linda Goodman will assume responsibility for Regions A, B, D, N.

International Deputy Directors Jere & Linda Goodman Regions A, B, D, N Cell: (347) 564-1161 jeregood@aol.com

Dave & Gwen Carter will assume responsibility for Regions E, F, H, I.

International Deputy Directors Dave & Gwen Carter Regions E, F, H, I Cell: (815) 260-2294

foxwing1@sbcglobal.net

The Director of GWRRA will continue to directly work with the Canadian Region Directors of Region J, K, and L.

The Deputy Directors report to the Director of GWRRA and are empowered with full Director administrative responsibilities.

- For their assigned Regions, the Deputy Directors are responsible for the appointment paperwork and concurrence that would normally fall on the Director of GWRRA.
- They are to support their Region Directors giving them guidance and suggestions developing their skills as Region Directors.
- Be a member of the International Team broadening our scope and innovation as we continue to develop additional fun opportunities for the GWRRA Membership.

Both of these couples were outstanding Regional Directors and will be an excellent mentor and a knowledge resource for the current Region Directors.

Thank you,

Gold Wing Road Riders Association

Mike Stiger
Director of GWRRA



Announcement of new International Director of Leadership Training

After 3 years of outstanding service as the International Director of Leadership Training, Dave and Kathy Orr have decided to step aside. They are an outstanding couple and have brought great leadership and innovation to the GWRRA Leader Training Program. Few members know the amount of time and personal sacrifice a couple gives in carrying out the duties of a GWRRA International Program Director. Dave and Kathy have unselfishly given of themselves to this program and the Members of GWRRA. Dave and Kathy have also played an integral role in assisting with the selection of their predecessor. They have demonstrated by example how to conduct a smooth and seamless transition of leadership ensuring program integrity. They are an exemplary couple and I know that I speak on behalf of the entire International Team when I say it has been a pleasure and honor serving with Dave and Kathy. Please join Lori and I in thanking them for their service to GWRRA.

Dave and Kathy Orr contact information: wingriderdo@comporium.net 704-560-5446

Paul and Cheryl Brosher appointed as our new International Director of Leadership Training.

After a thorough interview and selection process conducted by myself, the International Team, and with consensus given by Paul Hildebrand CEO and Founder of GWRRA, we are pleased to announce the appointment of Paul and Cheryl Brosher as our new International Director of Leadership Training. Paul and Cheryl have been extremely involved in GWRRA. They have dedicated 23 years of service to the Members of GWRRA. Their passion is Leadership Training and have continuously served in leadership positions of this program for 11 years. Paul and Cheryl are a delightful couple, team oriented, and have an excellent working relationship with those they have served with.

Please join Lori and I in welcoming Paul and Cheryl as the new International Director of Leadership Training.

Paul & Cheryl Brosher

Gold Wing Road Riders Association

International Director of Leadership Training Master Instructor (GWRRA #34823) pbrosher@sbcglobal.net 614-270-1256

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A brief overview of their involvement in GWRRA:

GWRRA Experience

- Area Representative: October 1988 January 1995 (Started OHU2)
- Chapter Director: January 1995 June 1996
- Senior Chapter Director: June 1996 May 1998
- District Treasurer: November 1998 June 2004
- District Trainer: January 2000 June 2004
- Region D Trainer: June 2004 Present
- Region D Treasurer: June 2004 May 2007
- Region D Team Member and Advisor
- Region D Web Master & Newsletter Editor: June 2004 Present

Training Experience

• 15 years as LTP Instructor where I have presented seminars in every LTP, plus worked with Rider Education in developing and instructing the RCICP for Instructors.

Accomplishments

Gold Wing Road Riders Association

- Started OHU2 in 1988 which was Chartered in January 1989
- Started the "Children's Hospital Toy Ride" of Columbus, OH in 1991 & it went for 19 years
- Participant in the First Horizon Program in Region D in 1995
- Participated in the First Leadership Training Instructor & Development Program
- Instructed 1000+ Members in the Horizon Program
- Developed and published the first Ohio District Web Site
- Awarded the Senior Instructor designation in June 2001
- Awarded the Master Instructor designation in July 2003
- OCP Trainer in January 2010
- Received the "Directors Training Award" July 2010
- Received the "Excellence in Training Award" six years running for Region D

Mike Stiger
Director of GWRRA



http://www.gwrra.org/regional/Training/Training.htm







Announcing Region D, I, and L Region Director Appointments

Let me start this announcement by first stating our gratitude for three outstanding Region Directors that have decided to step aside as of January 1, 2011. Region D Directors Ron and Dianna Miller, Region I Directors Steve and Sandra Henicksman and Region L Directors Mike and Cathy Devine. All three couples have done an outstanding job as Region Directors and have received the "GWRRA Service Award" for excellence in service to the Membership. They all have worked to ensure a smooth transition of Office and continue to support the New Directors in getting up and running. Please join Lori and I in thanking them for their outstanding service to the Membership of GWRRA.

Former Region D Directors

Ron and Dianna Miller (517) 851-7276 RandDmiller@cablespeed.com

Former Region I Directors

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Steve and Sandra Henicksman (208) 523-9813 ssheni@cableone.net

Former Region L Directors

Mike and Cathy Devine (902) 662-4082 mdevine@tru.eastlink.ca

New Region Director Appointments...

The International Team and the Director of GWRRA are pleased to announce the appointment of new Region Directors for Region D, I, and L.

New Region D Directors

Roger and Penny Hurley (937) 698-4443 RHURLEY3@woh.rr.com

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New Region I Directors

Mike and Peggy Hudnell (360) 426-0213 WNWLKER@MSN.com

New Region L Directors

Al & Valerie Tucker (902) 662-2276 AVTUCK@GMAIL.COM

All three of the new Region Director couples have distinguished service to our Membership as both Chapter and District Directors. They were highly recommended by their former Region Director and were interviewed by the International Team and appointed by the Director of GWRRA. They are outstanding couples and deserving of this appointment. We are excited for the Membership of these Regions knowing that these new Directors will be focusing on providing additional Fun opportunities for the Membership of their Region to partake and enjoy. Please join Lori and I in welcoming these new Region Directors onboard.

Mike Stiger Director of GWRRA

Gold Wing Road Riders Association







Region D

http://www.gwrra-regiond.org/

Region I

http://www.bigskyregioni.org/

Region L

http://www.canadianatlanticregion.org/

Director Recognition Award Program

GWRRA is pleased to announce a new program called the Director Recognition Award Program. The GWRRA Leadership have decided to have prestigious awards consisting of three levels of recognition for the GWRRA Director Corps that acknowledges and honors notable Directors, who are industrious, dedicated, and worthy of consideration for further advancement. These levels will be...

- Senior Director
- Director Merit Award
- Director of the Year Award

Annually, GWRRA will recognize and honor outstanding Directors who have distinguished themselves through performance and dedication above their peers. Once a Director achieves Senior status, they qualify to be further recognized by being selected to receive the "Director Merit Award" or as the "Director of the



Year" by their peers. The design of the Director Award patch has provisions to add the "Merit Award" and the "Director of the Year" patch to the bottom of the initial Senior patch as illustrated to the right.

Purpose...

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Increase the number of qualified candidates whose demonstrated success in carrying out program responsibilities are deserving of advancing to the next level of responsibility, thereby improving the likelihood of selecting exceptional candidates for succession planning and individual advancement.

Utilize the pool of leadership talent available in Senior Officer Corps, as an additional resource to share responsibilities and to assist in situations where an advisory team is needed.

To increase the opportunities for qualified Officers to continue to develop personally and provide their Chapter, District or Region the benefit of their advanced skills and proven experience.

To offer a competitive environment that will encourage our Officers to be the best they can be and to provide a method to reward those who achieve superior levels of accomplishment.

Candidates for Senior Recognition...

Officers who hold the position of Chapter Director, District Director or Region Director are eligible to be considered candidates for the Senior Officer designation provided that, when compared to their peers, they are **ABOVE AVERAGE** and excel in the execution of their position expectations. Only Officers who have distinguished themselves by demonstrating excellence in service to the Membership will be rewarded with this title.

The promotion to Senior Officer shall be reserved for those Officers who measure at least a four (4) on a scale of five to zero (5-0). The candidate must have at least two years in a position to have enough experience to contribute to the Association at a level deserving of merit with respect to the appointment. Candidates for the Senior Officer position should meet the following criteria:

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Criteria for Senior Candidate Consideration...

Nomination Criteria as a Leader

- Appearance represents pride in GWRRA (wears 10"patch)
- Is recognized as a positive role model by their peers
- Is well respected, personable, and recognized by peers as an outstanding Officer
- Is MEMBER focused with a demonstrated record of service to the Association
- Is capable of managing disgruntled Members or leadership issues with fairness and integrity
- Is supportive in administration of GWRRA goals, policies and procedures
- Has implemented the teaching of the OCP and participated in other development training
- Has achieved low Member Expiration ratios, high growth, and the elimination of "Phantom" nonmembers

Nomination Criteria as a Facilitator

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- Conveys a positive attitude and has demonstrated the use of a Team approach
- Candidate has demonstrated excellent delegation skills involving Core and supporting Team Members
- Candidate has demonstrated excellent coaching and mentoring skills with their Team
- Candidate is a vigilant steward of Association and Member assets and financial welfare
- Possesses excellent written and verbal communication skills

Nomination Criteria as a Supporting Team Member

- Takes objective instruction well from their appointing Officer
- Maintains good working relationship with District/Region Teams
- Supports GWRRA programs: Rider Ed
- Supports GWRRA programs: Leadership Training
- Supports GWRRA programs: Membership Enhancement
- Has a keen desire to advance to the next level or cross train across programs

Nomination and Approval for a Senior Officer...

It is the Appointing Officer's responsibility to exercise fairness and integrity in determining a candidate's worthiness for consideration of appointment to Senior Officer. Without bias, the Appointing Officer must put forth a conscientious and thorough assessment of the candidate to be considered. Therefore, it is expected that any Senior Officer Candidate meet the above criteria and be able to fulfill the expectations of the Senior Officer position. The approval process for awarding the Senior Officer designation follows:

- Chapter Directors require the written recommendation of the District Director and the concurrence of both the District Core Team and the Region Director.
- District Directors require the written recommendation of the Region Director and the concurrence of both the Region Core Team and the International Core Team.
- Region Directors require the recommendation of the Director of GWRRA and the concurrence of the International Core Team.

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Expectations of Senior Officers...

The primary expectation of a Senior Officer is their willingness and ability to assist their Appointing Officer and Core Team with task oriented assignments, while continuing to satisfy the demands and responsibilities of their current position. The Senior Officer Program is an opportunity to learn while doing and will provide the foundation for consideration of the next level of service.

The Senior Officer should fulfill the following expectations:

- Be a positive **ROLE MODEL** for others to follow.
- · Assist with mentoring and coaching of other volunteer Officers and team members
- Assist with the planning and staging of events and activities within the District and Region.
- Assist new Chapters with advice, expertise and coaching to develop a strong foundation of leadership.
- Assist other Chapters or Districts that may require support or experience in planning their Gatherings or activities.
- Assist in the communication flow of the Association at all levels.
- Support the betterment of the Association in areas such as image, visibility, growth and retention.
- Endeavor to be a mediator and a solution minded problem solver for Officers and Members
- Assist with targeting and developing new Officer prospects.
- Be a vigilant steward of Association and Member assets and financial welfare.

Senior Officer Approvals...

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Officers appointed to the position of "Senior" will receive the Director Award Senior patch.

Copies of paperwork concerning Senior Officer Appointments should be maintained at the respective District and Region levels.

Candidates for Director Merit Award and Director of the Year Award...

Annually, GWRRA will be recognizing and honoring outstanding Senior Directors who have distinguished themselves through performance and dedication above their peers. These Director Merit awards and the "Director of the Year" award will be announced and presented during the Opening Ceremonies at Wing Ding.

Nominations for this recognition are requested from each of the Regions during the first quarter of each year. Regions will request nominations from the District Director for consideration. Region Directors will review the nominations (and include the District Director for consideration as appropriate) and select those that are felt deserving of recognition. These will be submitted to the Director of GWRRA no later than March 30th of each year. Nominations are expected from all Regions.

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All nominations submitted are considered for the Director Merit Award. While not a hard and fast rule, the Director of GWRRA attempts to recognize one outstanding Director from each Region. At the discretion of the Director of GWRRA, additional awards may be presented based upon the number and quality of nominees submitted. A Director Merit Award recipient can be reconsidered for the award as they hold higher offices in the Association and are found to excel in their new position.

From the pool of nominees, the Director of GWRRA and the International Team will review and select one Director for recognition as the GWRRA Director of the Year based upon the written nomination and any additional letter of recommendation or support submitted with the nomination. A Senior Director that has previously received the Director Merit Award can be reconsidered for the Director of the Year Award. However, as previously mentioned a recipient of the Director Merit Award can only receive the award once for the position they held when awarded. Neither the International Directors nor the Director of GWRRA is eligible for either of the awards. There are many outstanding Directors, but there can only be one GWRRA Director of the Year. Award recipients will not be revealed until Wing Ding.

Criteria for Director Merit Award and Director of the Year Award Consideration...

The following criteria should be considered in the evaluation of potential nominees:

1. An active Senior Director and current Member in good standing.

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- 2. Actively and positively promotes all GWRRA REP, MEP, LTP programs in all aspects.
- 3. Be current and active in the Rider Education Levels Program at a minimum of Level III.
- 4. Assists their Appointing Director with planning and execution of their GWRRA Programs and functions.
- 5. Completes and submits Budget, Financial Report, and 990 return on time.
- 6. Promotes, supports, and participates in many, if not all, of their sister Districts and Region functions and events.
- 7. Actively works with their Appointing Director to target and develop future leaders.
- 8. Through example, demonstrates the teachings of the OCP by serving as an outstanding Team leader and a supporting Team Member.

Nomination for Approval Merit Award and Director of the Year Award...

To be considered for these prestigious awards, nominations must be submitted with a written statement attesting to their activities and support, any unique qualities or accomplishments and other reasons for consideration. The written nomination material will be the only information considered during the selection process; therefore it must be as complete and descriptive as possible.

- 1. Chapter Directors require the written recommendation of the District Director and the concurrence of both the District Core Team and the Region Director.
- 2. District Directors require the written recommendation of the Region Director and the concurrence of both the Region Core Team and the International Core Team.
- 3. Region Directors require the recommendation of the Director of GWRRA and the concurrence of the International Core Team.

Rider Education Program

But, It Is Cold Outside, And Nothing To Do!

It is difficult to see my trusty steed setting idle in the garage. We moved here to Florida thinking that we had left ole' man winter up north. Unfortunately, he visits from time to time just to remind me that he can find me anytime, anywhere. Tonight, the forecast is for a nippy 23 frigid degrees and it will last for about three days before climbing back into the toasty mid 70's again.

This is a good time for all of us to take an inventory of what we have wanted to get accomplished this past year, but just never had the time. I am going to admit that my T-Clocking of the bike every time it leaves the garage, just doesn't happen. My intentions are good, but sometimes my "human side", tells me that if it looks good, then it is good.

This would be an excellent time to really examine your ride, and you will be surprised at how many "little things" you find wrong. A light bulb blown, a tire worn, oil that has gone one too many miles, coolant that used to be at the desired level, and fluid reservoirs that are anything but clear!

One of my favorite times of the year, when the honey dos are done and I have some quiet time in the garage, is to "piddle". Betty knows that I would rather spend time in the garage with the bike, than most anything else! I put some oldies but goodies on the radio, put the bike on the jack, and start cleaning, fixing and adjusting until the bike and I are happy. Sometimes this will take days, only to end with me more relaxed than I have been in months.

We are fortunate as Gold Wingers to have an extended family, as when we cannot ride, the Fun never stops. Rider Education never takes a break, as this is the time for all of those classes that require setting inside, where it is warm and dry.

Before you know it, spring will have arrived, and your bike will be ready to roll safely due to your attention given to it now. Time can be spent on your steed knowing that you gave it the care it needed to carry you miles and miles safely down the road.

Betty and I wish all of our GWRRA family a very safe and Happy Holiday!

Gene & Betty Knutson International Directors, Rider Education Spring Hill, Florida

Gold Wing Road Riders Association

Now, I am off to the garage, with cleaner and rag in hand, Merry Christmas to all and to all a Goodnight!

Rider Education Program

Motorist Awareness

I would like to announce at this time that Charles and Nancy Mallett have decided to step aside from their post as Directors of Motorist Awareness within the Rider Education Program. Charles was promoted to the rank of Lieutenant for the Sheriff Department he works with in Illinois. He is now responsible for much of the supervisory duties of the Department, and has found the restraints on his time have vastly increased.

I have had the honor and privilege of working with Charles and Nancy as they led the Motorist Awareness Program from it's infancy to where it is today, which is a thriving program that daily benefits the members and general motoring public. It is without a doubt a source of information that has saved or influenced an untold number of lives. Charles and Nancy have made a very significant difference in the safety of the riding and driving public, and we will miss their enthusiasm and commitment to Rider Education.

While we are sad to see Charles and Nancy leave the Team, we know that they will always be there to support Rider Education and assist wherever and whenever they are needed when possible.

It was difficult to find someone who could bring to the Motorist Awareness Program the same enthusiasm and care for the members that Charles and Nancy Mallett possessed. We were fortunate to find a couple not far from our second home, of Tennessee, Region N. We have known this couple for many years, and I consider them to be directly responsible for being the Educator that I am today. They taught me to always think of the member first, and that Rider Education is a calling that provides the Educator with an avenue to make a difference in someone's safely returning home.

At this time, I am extremely pleased and honored to announce the appointment of Jim and Nan Hall to the position of Director for Motorist Awareness. I have asked that they continue the same level of dedication shown in the past, and to lead the tremendous Staff of Coordinators as they carry the message of safe riding and driving.

Jim and Nan will be assuming the post of Director of Motorist Awareness on January 01, 2011. I cannot stress the importance of this program enough in not only saving lives, but in its role of compliance for the 501c4. Please join me in congratulating Jim and Nan, as well as offering our assistance in moving Motorist Awareness forward.

Gene and Betty Knutson International Directors, Rider Education

Gold Wing Road Riders Association

Rider Education Program

International Director, Motorist Awareness

Nan and I are very excited and honored to be asked to serve in the position as your new International Directors of Motorist Awareness. We want to thank Mike, Gene and Charles for giving us the opportunity to serve the members in such a great organization.

We would like to say Thank You to Charles & Nancy for an outstanding job as the International Directors of Motorist Awareness. They have made tremendous strides in educating the motoring public as to the existence of motorcycles, and bringing all riders and drivers a renewed degree of safety. We wish them well in their new endeavors, and know that they will always be part of this great program.

Nan and I were married in July of 1984 and have made our home in Clarksville, Tennessee. Our family consists of Nan's two brothers and one sister. We also have a spoiled Miniature Schnauzer that is a year old. Since we have such a small circle of family members, GWRRA has become our extended family stretching from east to west and north to south.

We are both Grand Master Tour Riders, Seminar Presenters and Leadership Training Instructors. Nan is a Medic First Instructor and I am a Medic First Instructor/Trainer. I am also an ARC/TRC Rider Course Instructor.

Our membership in GWRRA began in October of 1995, having served in numerous Staff positions at many levels. Our obvious passion is the Rider Education Program with our most recent assignment as International Assistant Directors.

We look forward to continuing our service with the International Team as we strive to uphold the highest of standards within the Motorist Awareness Program. Additionally, we are eagerly looking forward to working for the Members by providing seminars to as many civic organizations as possible. Through education, we will continue to let the public know that motorcyclist are numerous, and no different in that we are merely riding a low profile vehicle. We will also let them know our Membership is made of their relatives, neighbors, doctors and friends.

We would like to say thank you to every Motorist Awareness Coordinator for everything you do for the Membership by getting the message out to your communities and the non-riding public. We hope that you will continue to inform the public of our presence on the roads that they travel daily

Jim & Nan Hall International Director, Motorist Awareness

Gold Wing Road Riders Association

Membership Enhancement Program

Statistics Tell the Story

In last month's article we gave you some of the reasons Members list for not renewing their Membership. Now let's look at some statistics on the Members we are losing. Statistics can present us with trends, facts, and useful information.

Did you know that we lose a large majority of our Members who have only been in GWRRA for one (1) to three (3) years? Before looking at the statistics, we would have concluded it was the "older" Members we were losing. Were we wrong! If we look at the reasons a large majority of our Members indicate why they joined GWRRA, we find that they want "to find friends and have someone to ride with". If people are joining for this reason and leave after 1 to 3 years, we can conclude that they did not find what they were expecting.

Now let's consider some aspects of why we may be losing these Members. Could it be because we have not contacted that New Member and invited them to a Gathering or Event? Did we make them feel welcome at the Gathering or Event? Have we failed to provide the opportunity for the New Member to know the "FUN" and family they can have within GWRRA? Did they just not like us? Did they not find the benefits appealing?

We don't have the answer to all the reasons Members leave. If they joined just for the Gold Book and Wing World Magazines, as we hear many say, again why would we lose them after such a short period of time? If the statistics are correct, we need to look at ways to provide these Members with the experience they are looking for in GWRRA. Where do New Members find this experience? At all levels and especially at the local Chapter! Who is responsible to be a friend and a riding partner? The Chapter Director, the District Director, the Region Director, the Membership Enhancement Coordinators? Yes and No. Actually, it's each and every Member of GWRRA. You and me!

Now, let's get ready for 2011 by being a friend to that New Member or possibly an "older" one and help our Association remain strong by retaining <u>All Members</u>. Without Members we will have no GWRRA. Remember, it's the "FUN" "FUN".

Ed & Linda Johnson International Directors, Membership Enhancement Program

Gold Wing Road Riders Association

P.S. Wait! If you are a Member and your Membership is coming up for renewal and you are considering not renewing, please tell us why. Give us a call (276-628-5535) or send us an email at MED4U@comcast.net or contact your District or Region Director so someone will have an opportunity to speak with you concerning your reason for not renewing.

Membership Enhancement Program

A "Toast" to Special Members

Happy New Year! As we brought in the 2011 New Year, most of us have either slept through it, was celebrating with a toast of happiness, or celebrating in some other special way. Speaking of a toast, we would like to take a minute of your time to propose a toast. This special Toast is to David and Kathy Orr, Former International Directors, Leadership Training Program.

As most of you know by now David and Kathy have stepped down from their position as International Directors for the Leadership Training Program at the end of December 2010. They will continue to be active Members and involved in GWRRA. We became acquainted with David and Kathy while we were serving together on the Region N Team, known as the "N" Crowd. One of the things you learn fast in GWRRA is that you get to know many Members and they become your friends. You are constantly making new friends, but you really get to know these Members if you serve on a Chapter, District, or Region Team with them. You learn their strengths, abilities, and you find that the Team will grow on those strengths. You become part of their personal families and their many interest outside of GWRRA. Those family bonds will be with us forever. That's exactly what happened with us. We became part of Dave and Kathy's family. We thank David and Kathy for all they have done for us, GWRRA, and the Leadership Training Program. They have been listeners and mentors to us, not to mention being exceptionally great friends.

David and Kathy have a passion for GWRRA and even though they have left this position, they will still be active Members in GWRRA. The work and dedication they gave the Leadership Training Program will have an impact on GWRRA and its Members for years to come.

One of David's greatest sayings was "I raise my glass in a toast to GWRRA, because without GWRRA we might not have ever met." We don't know what this New Year will bring to us or our GWRRA family, but we wish you the best and healthiest of New Years.

Ed & Linda Johnson International Directors, Membership Enhancement Program

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http://med.gwrra.org/

2011 Events



Gold Wing Road Riders Association

Wing Ding 33 "Rollin on Rocky Top"

July 6 - 9, 2011

http://www.wing-ding.org/

Region H	March 24 - 26th
Region E	September 2 - 4
Region A	September 15 - 17
Region D	September 15 - 17

Maryland District	January 27 - 29
Missouri District	March 5
Florida District	March 17 - 19
Alabama District	March 31 - April 2
Louisiana District	April 7 - 9
South Carolina District	April 28 - 30
Missouri District	April 28 - 30
Texas District	May 12 - 14
Arkansas District	May 26 - 28
Georgia District	June 16 - 18
West Virginia District	June 16 - 18
Nebraska/South Dakota District	June 9 - 12
Minnesota District	July 15 - 16
North Carolina District	September 22 - 24
Arizona District	October 28 - 30

Don't see your Region or District event listed?

Contact the Insight Newsletter Editors Rick & Madalena Buck

Email: Rmbuck@tampabay.rr.com